

November 13, 2011

Susan Joseph-Taylor, Chief Hearing Officer
Office of the State Engineer
901 S. Stewart Street, Suite 2002
Carson City, Nevada 89701

Reference: Water Hearings

Dear Susan Joseph-Taylor:

I plead with you to read my letter, not as a knowledgeable official but as a Las Vegas, Nevada, homeowner.

I am NOT in favor of the SNWA trying to STEAL the water from Lincoln and White Pine counties nor from any other source of water in Northern Nevada.

We moved to Las Vegas in 1998. We thought we were informed when we tested the water faucets in the home we preparing to purchase. When water ran freely from all spigots all the same time we felt confident in our purchase. It never occurred to us to check where our water supply was coming from, the Colorado River was running and the Hoover Dam seemed perfectly fine - if we even gave it more than a passing thought. Well that was our fault! We have done all that SNWA/LVVWD has asked of us, to the best of our ability. And as you know the rates just climb more as more water is saved and the building continued until the "recession" hit. Never once did I hear from any City of Nevada official that a housing moratorium would be put into play as the situation worsened, even though I wrote letters in support of this idea. Several years ago we toured the Reno/Gardnerville area with the thought of purchasing a home to be closer to our daughter and lo and behold there was a moratorium on building and we really applaud them for taking that measure. It is now 2011, we are still in Las Vegas and love it here but the water department along with the City of Las Vegas and all our representatives are still doing nothing about building more homes here, because of housing crisis only, and raising rates and still trying to STEAL water from Alamo, Dry Lake, Cave and Spring Valleys!

Doesn't anyone listen or care about all the lives, ranches, animals and country that taking their water impact upon? For years now I have been writing letters to the Editor of the Review Journal, The Sun and White Pine newspapers as well as their City Council. Water is the Gold Standard!! Taking it from them is STEALING. Let SNWA/LVVWD spend their money on better solutions in their own backyard and maybe quit pocketing so much money into their own wallets.

I AM ATTACHING A PICTURE FROM "THE RESERVOIR" THAT I RECEIVED WITH OUR BILL YESTERDAY. WE WERE SIMPLY AMAZED TO SEE, AND READ, THAT LVVWD IS RECOMMENDING WE PURCHASE "HOSE BIBB LOCKS". It goes on to read....."also eliminate tampering or unauthorized water usage from your home or business." **WELL THAT JUST ABOUT SUMS UP WHO IS STEALING WATER!!!!**

Thank you for taking the time to read my letter and, I pray, State Engineer Jason King and committee will make a wise decision.

Sincerely,

Patricia Cole

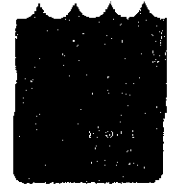
STATE ENGINEER
2011 NOV 13 AM 11:03
RECEIVED

Mrs. Patricia Cole
2001 Hallston Street
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Attachment

C: Attorney Simeon Herskovits, Great Basin Water Network
City of Ely
Bureau of Land Management

THE RESERVOIR

LAS VEGAS VALLEY
WATER DISTRICT



NOVEMBER 2011

PI 0685

Water 1 day a week in winter

From Nov. 1 to Feb. 29, mandatory winter watering restrictions limit outdoor watering to 1 assigned day per week. Sunday is not an optional watering day.

As a customer service, the Water District prints your assigned watering group and watering day in the upper-right corner of your monthly bill, or next to each property address if you have multiple water accounts.

On the day you water, run 3 sprinkler cycles of 4 minutes each for lawns. Water after sunrise, and space each cycle about an hour apart. For drip irrigation, run a single drip cycle of 30-90 minutes on your watering day for plants, trees and shrubs.

Watering Group	Winter November - February
A	Monday
B	Tuesday
C	Wednesday
D	Thursday
E	Friday
F	Saturday

Save water indoors

Whether your home is newly built or decades old, you can make it more water smart. Here are ways to conserve at home:

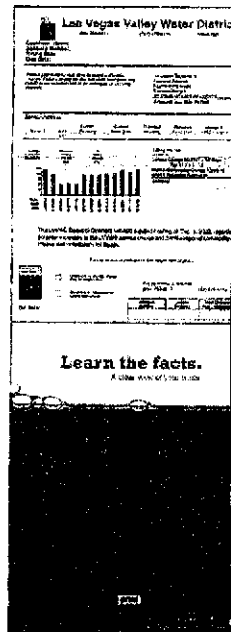
- Get a handle on leaks. Be sure to check faucets and toilets indoors and the irrigation system and pool outdoors. Request a **FREE Indoor Water Audit and Retrofit Kit** at snwa.com.
- Update fixtures. For a few dollars, replace worn toilet flappers and screw in new faucet aerators.
- Run only full loads in your dishwasher and washing machine.
- Choose WaterSense labeled models when it comes time to replace shower heads, toilets and appliances.

Learn more at lvvwd.com.

Resources available on lvvwd.com

ONE VISIT TO OUR WEBSITE, AND YOU'RE SURE TO FIND THE HELP AND ANSWERS YOU ARE LOOKING FOR:

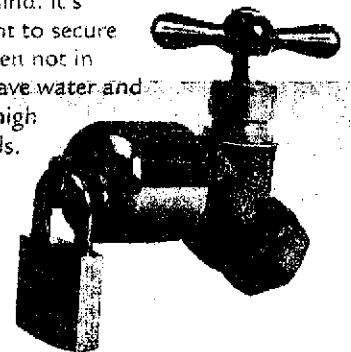
- Determine when you can water
- Request a free water schedule to post by your irrigation clock
- Learn about the Water Smart Landscapes rebate program
- Watch how-to videos on finding leaks, setting your irrigation clock or understanding your water bill
- Use account self-service to view or pay your bill, schedule automatic payments, update contact information and much more
- Gain a better understanding of water quality



Lock outdoor spigot

Outdoor spigots are often out-of-sight, out-of-mind. It's important to secure them when not in use, to save water and prevent high water bills.

An easy solution is a hose bibb lock. These locks are affordable attachments you can find at any local home improvement store that prevent unexpected water use. Hose bibb locks are easy to install, help conserve water and also eliminate tampering or unauthorized water usage from your home or business.



LEARN WHAT YOU CAN DO TO HELP CONSERVE WATER

LVVWD.COM • CALL 702/870-4194 FOR 24-HOUR ACCOUNT INFORMATION